### **COMMUNICATION SKILLS**

### I. Concept of communication :

Definition, Need & Importance of Communication, Process of Communication, Characteristics of Effective Communication, Methods & Modes of Communications.

### II. Reading:

Reading with fluency & speed, Ways of reading, Skimming, Scanning, Extensive reading, identifying, inferring, Interpreting, Collecting & Re-ordering relevant information from text vocabulary, Grammar Language Structure & Punctuation.

# III. Writing:

Organised presentation of matter (Factual/Informative, Descriptive or Persuasive)

- **A.** Editing, summarizing, considering, (practice to be given through comprehension passages, summarization, book review, note-making précis writing from literary texts, business & financial journals, magazines & news papers. Familiarity & acquaintance with business & financial terms should be encouraged.)
- **B.** Correspondence in different registers :-
  - Theory of Letter Writing
  - 7 Cs of Letter Writing
  - Revision of structure of forms of layout
  - Appearance of B.L
  - Use of Computer for Letter Writing.

# Official a) Enquiries / Complaints & Replies, Representations

- b) Letters of applications for jobs, Inter-departmental Memos
- c) Letters to Bank
- d) Request for loans, Overdraft, Current A/c, Credit Facility, Status Enquiry, Letters related to Share Market, Capital Market.

Semi Official - Letters to Editors

# Social Correspondence:

- e) Invitations, Congratulations, Condolences.
- f) Appeal e.g. blood donations, environmental and other civic issues.

## **IV.** Speaking / Listening:

Fluency, pronouncing, voice modulation, tone pitch, sensitivity to audience. How to listen effectively - listening comprehension meaning & sequence of thought

(practice may be given through audio-video methods) passages/exercises to be set to highlight the objective of communications with special emphasis on 'You' attitude.

## V. Barriers to Communication :

Types of Barriers: Physical, Mechanical, Psychological, Linguistic, Socio-Cultural,

Barriers to Listening. How to overcome barriers (to be taught along with case studies, assignments, tasks, field visit etc.)

## **VI.** Group Communication:

# A) Written aspects:

- 1. Drafting Notice, Agenda, resolutions, Minutes of Meetings.
- 2. Drafting of Reports structure of Business Report, Various Types of Reports-Following reports to be studied Routine, Investigative, Projects, Director's Report etc.

# B) Oral aspects:

- 1. Interviews
- 2. Group Discussions
- 3. Presentations
- 4. Speeches: Social/Corporate Situations

## **ENVIRONMENT OF FINANCIAL SYSTEM**

### **UNIT I**

## **Financial System:**

Meaning, Significance & Components, Composition of Indian Financial Systems, RBI - Organisation, Management, Functions - Credit Creation & Credit Control, Monetary Policy.

## **UNIT II**

## **Commercial Banks:**

Meaning, Functions; Management & Investments, Policies of Commercial Banks, Recent trend in Indian Commercial Banks. All India Development Banks: Interest Rate Structure: Determinants of interest rate structure, Differential rate structure: Recent charges in interest rate structure, State level Development Banks: State Financial Corporation; Development banks in Industry Financing.

## **UNIT III**

## **Insurance Organisations:**

Objective & Functions, various schemes of LIC & GIC, Unit Trust of India: Objective & Functions, various schemes of UTI & Role of UTI in Industrial Financing

## **UNIT IV**

# **Financial Markets:**

Indian Money Market, Indian capital Market

## **MACRO ECONOMICS**

### **MODULE I**

# **MONEY & RELATED ISSUES**

- Introduction to Money-Functions-Demands & Supply of Money
- IS-LM Curves
- Inflation Causes & Effects
- Philips Curve

## **MODULE II**

### I (A) ROLE OF FUNCTION OF BANKING

- Commercial Banks Functions-Creation (multiple expansion of credit)
- Evolution of Central Banks- Functions (in detail)
- Monetary Policy

## II (B) BANKING SECTOR REFORM

- Banking Sector Reforms- Evaluation
- Financial Liberalisation Universal Banking, Private Banking, Foreign Banks
- Banks run & Systematic fragility

## **MODULE III**

## **FINANCIAL & CAPITAL MARKETS**

- Structure of the money market in India Features, Limitations & Measures to strengthen the market
- Capital Market Share Market in India Function of the Stock Exchange
- SEBI Need & Role
- Financial Soundness credit rate agencies
- New Financial instruments of the Capital Market (Zero coupon bonds, Warrants, Secured premium notes, Stock invest, Swaps, Options, Derivatives deep discount bonds)

#### **MODULE IV**

# **FOREIGN CAPITAL - POST GLOBALISATION SCENARIO**

- Balance of Payment Structure
- Convertibility Pros & Cons of Capital account convertibility
- Capital Movements Direct & Portfolio Investments MNC's & FDI
- Impact of Foreign Capital

### **MANAGEMENT ACCOUNTING**

# I. Introducing to Financial Statements Analysis :

- **a)** Meaning, Nature, Uses, Scope & Function of Management Accounting. Role of Management Accounting in decision making, Tools & Techniques of Management Accounting.
- **b)** Financial Statements Analysis:
  - 1) Meaning & Types of Financial Statements, Limitations of Financial Statements, Objectives of Financial Statements
  - 2) Interpretation of Financial Statements, Inter Firm & Intra Firm. Comparison with the help of ratio, comparative, commonsize & trnd analysis
  - 3) Fund Flow, Cash Flow.

# II. Working Capital Management:

- **a)** Operations cycle, Need & Importance, Monitoring & Control, Estimation & Calculation W.C. for trading & other.
- **b)** Management of Current Assets : Management of Cash & Marketing Securities, Receivables.

# III. a) Long Term Funds Management:

Sources, Capital Investment Decisions, Risk analysis in Capital Budgeting

# b) Capital Structure:

Theories & Determinations

# IV. a) Operating & Financial Leverage

# b) Concept in Valuation:

The time of Money, P.V. IPR of yield, Bond Returns, Returns from Stock Investments, Dividend modules & Measuring Risks-Standard Deviation

### PRINCIPLES OF BUSINESS MANAGEMENT

### **UNIT I**

Management - Definitions - Objectives - Importance & Nature - Management - Arts, Science or Profession. Levels of Management & Managerial Skills.

### **UNIT II**

**Functions of Management** 

- a) Planning Meaning, Nature, Importance-Types of Plans, Steps in Planning.
- b) Organizing Meaning, Process of Organizing, Span of Management, Authority & Responsibility, Delegation of Authority.
- c) Controlling Meaning, Steps, Types of Control, Feed Forward Control, concurrent Control, Feedback Control, Contemporary issues in Control.
- d) Staffing Meaning, Nature & Purpose Selection training & Performance appraisal.
- e) Co-ordination Need Techniques of Co-ordination, Difficulty of Co-ordination.
- f) Motivation Definition Motivation, & Motivators.

Self Motivations, the need/want satisfaction chain, motivational techniques: Financial & non Financial incentives, Theories of Motivation - Hierarchy of need Theory; Mc Gregor's theory X & Y, Herzberg's Two factor theory, Theory Z by Ouchi.

### **UNIT III**

Development of Management thought - Scientific management - Frederick W.Taylor Modern Operational Management thought - Henry Fayol Behavioral approach - Elton Mayo System Approach - Chester Barnard Contingency Approach

### **UNIT IV**

Organization Structures Roles & Functions of Manager Roles of Values & Ethics in Management.

# STATISTICAL APPLICATION

#### UNIT I

## **TESTING OF HYPOTHESIS**

Concepts of a statistical population and sample form a population, Primary data, Secondary data sample surveys, Concept of Hypothesis, Testing of Hypothesis, Null & Alternative Hypothesis, Types of Error, (Consumer & Producers Risk), Level of Significance.

Large Sample Tests: Hypothesis testing for proportion & Means of single & two sample test Chi-Square test of goodness of fit (with special reference to Finance)

## **UNIT II**

## **LINEAR PROGRAMMING PROBLEM**

Formulation of Linear Programming Problems (LPP), Graphic solution to LPP, Cases of unique & multiple optimal solutions, unbounded solutions & infeasibility & redundant constraints.

Solution to LPP using simple method - maximization & minimization cases. Shadow prices of the resources & the ranges of their validity. Identification of unique & multiple optimal solutions, unbounded solution, infeasibility & degeneracy.

## **UNIT III**

### **APPLICATION OF STATISTICS IN FINANCE I**

Rate of Interest - Nominal, Effective - and their inter-relationships, Compounding & Discounting a sum using different types of Rates. Types of Annuities, like immediate, due, deferred, perpetual, and their future & present value using different types of rates of interest, PV, NPV and IRR Depreciation of asssets. Valuation of simple loans & debentures. Sinking Funds (General annuities to be excluded).

### **UNIT IV**

# **APPLICATION OF STATISTICS IN FINANCE II**

Network Analysis: PERT, CPM (Without crashing)

Modern Portfolio Theory: Markowitz Theory, Sharpe's Theory & randon:

Walk Theory.

Risk Analysis: Measures of Risk & Performance: Range, Variance, Standard Deviation, Expected value & Beta.

Measures of Risks related to portfolio: Covariance & Correlation

Return on security & Market Returns.